

**TAURUS**  
**SECURITIES LIMITED**  
A Subsidiary of National Bank of Pakistan

**Mr. Abbas Mirza**  
Chief Regulatory Officer  
Pakistan Stock Exchange Limited  
Pakistan Stock Exchange Building  
Karachi.

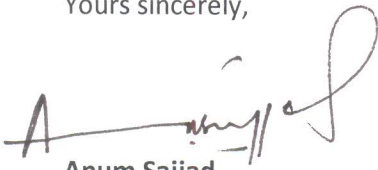
2<sup>nd</sup> October, 2017

**Subject: Customer Grievances Details Report as on 30<sup>th</sup> September, 2017**

Dear Sir,

With reference of your notice PSX/N-5791 dated October 24, 2016. Please find enclosed the above mentioned statement.

Yours sincerely,



**Anum Sajjad**  
Manager Compliance

**TREC Holder/Broker:** Pakistan Stock Exchange Limited UAN 111-828787 (111 TAURUS)

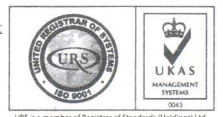
**Corporate Office**

Room # 604, 6th Floor, Progressive Plaza, Beaumont Road, Civil Lines, Karachi. Fax: (92-21) 35686279 E-mail: taurus@taurus.com.pk

**Branch Offices**

**Karachi** : Room # 618, 6th Floor, Stock Exchange Building, Stock Exchange Road, Karachi. Ph: (92-21) 32430202 Fax: (92-21) 32439262

**Peshawar** : 2nd Floor, State Life Bldg., 34-The Mall, Peshawar Cantt., Peshawar. Ph: (92-91) 5273895 Fax: (92-91) 5270063



URS is a member of Registrar of Standards (Holdings) Ltd.

**“CUSTOMER GRIEVANCES DETAILS”**  
**Quarter ended September 30, 2017**

S.#	PARTICULARS	NUMBER
1	Number of customer grievances as on September 30, 2017	NIL
2	Number of customer grievances <b>received</b> during the quarter	01
3	Number of customer grievances <b>redressed</b> during the quarter	01
4	Number of customer grievances <b>unresolved</b> as on September 30, 2017	NIL
5	Number of customer grievances <b>unresolved</b> beyond three months of the receipt	NIL

  
**COMPLIANCE OFFICER**

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